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Docket No. 826.1431/JIM  
#24/G  
RWB  
3-13-02

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Hiroshi HARUKI, et al.

Serial No.: 08/971,903

Filed: November 17, 1997

For: COMPUTER-RELATED PRODUCT USER MANAGEMENT AND SERVICE SYSTEM

AMENDMENT**RECEIVED**Assistant Commissioner of Patents  
Washington, D.C. 20231

MAR 11 2002

Technology Center 2100

Sir:

This Amendment comes in response to the Office Action dated November 19, 2001, with a period for response set to expire on February 19, 2002.

The following amendments and remarks are respectfully submitted. No new matter has been added. Reconsideration of the claims is respectfully requested.

**IN THE CLAIMS:**

Please AMEND the claims as follows: (all of the claims are listed below, whether or not amended)

*G Sub P51*  
1. (SIX TIMES AMENDED) A computer implemented management system, which manages registration of computer-related products, including hardware and software products, comprising:

a user information general management means, generally managing user registration information, about users of hardware and software products, and using status information thereof transmitted from the user; and

a user registration/reference means that interfaces with the users notifying said user information general management means of the user registration information and the using status information at a request of the user and the using status information,

wherein the user registration information comprises personal information about each user containing an identification number of each user and registration information containing a